

Invest in your future
Join NorCCRA Today

Join today and help protect your financial investment and personal interest for years to come.

Annual membership Single. \$12.00
Annual membership Couple. \$20.00
Life membership Single. \$80.00
Life membership Couple. \$135.00

Name Please Print

Phone & Email

Spouse/Partner Name

Phone & Email

Address

Retirement Community Name

Check One: New Application___ Renewal___
Submit this form with your check payable to NorCCRA to your Community Representative or mail to:

NorCCRA
% Susan Rhyne
3913 Muhlenberg Court
Burlington, NC 27215

Protecting Our Future

What is NorCCRA?

The North Carolina Continuing Care Residents Association (NorCCRA) is a state-wide volunteer 501(c)(4) non-profit organization of residents in North Carolina Continuing Care Retirement Communities (CCRCs). We encourage the engagement of resident associations and councils in all communities.

The Purpose of NorCCRA

To promote and ensure optimal quality of life and security throughout the continuum of care for the diverse population of residents living in Continuing Care Retirement Communities (CCRCs) in North Carolina.

The Mission of NorCCRA

To advocate for strong laws, regulations and general practices for the protection and well-being of Continuing Care Retirement Community residents and to keep them apprised of potential threats and enhancements to their quality of life.

The Vision of NorCCRA

To use best practices and evidence based models to promote responsible stewardship of resources of all types for current and future residents of North Carolina CCRCs.



North Carolina Continuing Care Residents Association



**We can do things together
that we can't do alone ...**



**We need you.
You need us.**

How and Why Did NorCCRA Begin?

After moving into a CCRC, Dr. Harry Groves, retired Law professor and NCCU Law School Dean, realized existing NC legislation was inadequate to protect the rights of CCRC residents.



While drafting new law, Dr. Groves traveled the state to meet with CCRC resident association presidents and develop a constituency which became NorCCRA. In 1989, the General Assembly passed the legislation as NC General Statute Chapter 58, Article 64, the governor signed it, and it became law.

Because of his efforts, the NC Department of Insurance licenses and regulates CCRCs in NC to protect the rights of residents. This includes but is not limited to financial audits, annual disclosure statements to existing and prospective residents, residents' right to self-organize, and DOI approval of any sale or transfer of CCRC ownership.

Ongoing NorCCRA Endeavors

1. Regional and state-wide meetings of NorCCRA provide members with outstanding speakers on topics of current interest to seniors. During Covid, Zoom meetings were used to keep members involved and informed.

2. *The Hotline* newsletter is published quarterly for members to keep them apprised of what is going on at NorCCRA and other CCRCs.

3. The NorCCRA organization:

- advocates for and supports relevant legislation and regulations
- advocates for residents to be voting members of their CCRC boards of directors
- engages in issues relevant to aging and continuing care
- cooperates with organizations representing CCRC management, e.g. LeadingAge at the state and national level
- supports the NC Coalition on Aging
- collaborates with the NC Department of Insurance (DOI) and other groups sharing our interests
- participates on the Multi State Task Force on CCRC issues in many states.



NorCCRA and Leading Age members with HB357 sponsor Rep Chris Humphreys

NorCCRA Public Policy Successes

2025 - CCRC Statute Revision Enacted as Chapter 58, Article 64A, effective December 1, 2025. Beginning in 2022, worked with the NC Department of Insurance (NCDI) and LeadingAge NC (LANC) to update, revise, and strengthen the original 1989 CCRC statute.

2022-2025 – NorCCRA retained Alex Miller Government Affairs lobbying firm to lobby on statute revision efforts.

2020 - Bed Tax Prevention. Joined nationwide letter-writing campaign opposing Centers for Medicare and Medicaid efforts to impose a \$1,000 per bed tax on skilled nursing facilities.

2019-2023 – Sales Tax Exemption. In partnership with LANC, NorCCRA obtained an exemption from the NC Department of Revenue imposed sales tax on CCRC fees and saved most CCRC residents thousands of dollars annually.

2015-2020 – Medical Expense Income Tax Deduction. Gained permanent status of the Medical Expense Income Tax Deduction at the state and national levels. Upon enactment, this deduction annually saved an average of \$1800 per CCRC resident.

2025 and beyond - Working with the DOI, LANC, and other individuals and entities interested in the well-being of CCRC residents, NorCCRA will continue efforts to strengthen the CCRC statute.

