

What Is The CCCR of NC?

An organization of residents of continuing care retirement communities in the state. Its objective is to protect and further the interests and welfare of residents of CCCRs throughout the state.

How Did It Begin?

It was incorporated in 1988 under the leadership of Dr. Harry Groves, a retired law school dean who was concerned about our inadequate state laws covering CCCRs. Its first project was to win enactment of basic legislation for the licensing and regulation of such communities. This was achieved in 1989. The position of Manager of Continuing Care Retirement Facilities was created within the NC Department of Insurance. Currently Jeffrey A. Trendel is the Manager. He has jurisdiction over 47 facilities (housing 14,000 residents) across the state. There are six more CCCR facilities awaiting licensing at this time. The Department has recently reactivated its Continuing Care Advisory committee on which CCCR of NC is represented.

What Does It Do?

CCCR of NC monitors Federal and State legislative proposals that may impact on our communities and their residents. These include health care and long term health care insurance bills before Congress and the State Legislature; Federal and State tax proposals; major changes suggested nationally in health care and HMOs; and potential changes in Social Security and Medicare.

CCCR of NC encourages development of strong, effective resident associations in every retirement community across the state and active resident participation in the formulation of policies and programs that affect them. It seeks to support the fiscal soundness and effective management of all our communities. It strives to work closely with community administrators and boards of trustees (and with all other agencies and organizations concerned) to develop the best in safe, happy and productive retirement living.

Please Join Us Now

CCCR of NC Membership

Name(s) _____ Date _____

Mailing Address _____

_____ NC _____

City

Zip Code

Your Retirement Community _____

Please check as appropriate: New Member Renewing Member

Individual

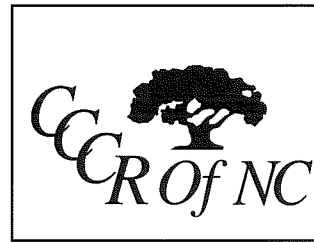
- One year \$5.00
- Life Membership \$50.00

Couple

- One Year \$10.00
- Life Membership \$100.00

Please make checks payable to **CCCR of NC** and give to your representative. If you do not have a local representative mail to:

Management Services for Organizations
P. O. Box 1783
Salisbury, NC 28145-1783



Volume 10, Number 1

DEERFIELD LIBRARY

January, 2004

THE HOTLINE

THE HOTLINE is published four times a year for the *Continuing Care Community Residents of North Carolina* (CCCR of NC), incorporated in 1988 "to further the interests of residents of continuing care residents communities in North Carolina.

CCCR of NC ANNUAL MEETING

On October 15th Grace Ridge in Morganton hosted the CCCR of NC annual meeting for 2003. 175 attended, including Grace Ridge residents, to hear Myles Walburn give the keynote speech and to attend the "break-out" discussions.

The future, as well as the history, of the CCCRs offered plenty of food for thought. Myles



addressed the beginnings of continuing care communities after providing an overview of the relatively recent economic developments that led to retirement as we know it today; how North Carolina's communities and regulations came into being, and what the future may hold. It was clear that consideration of the interests and concerns of continuing care community residents indicate that there are many changes in the offing.

Myles pointed out that the changing demo-

graphics of retirees make more demands on operators of our communities than were anticipated when they were first instituted. These demands are based on the five main requirements for happy aging—physical wellness, learning, productivity, creativity, and leisure. (See Web site <<www.cccrofnc.org>> for complete address.)

There were three discussion sessions running concurrently after lunch: one for resident association presidents and vice presidents led by Ivor Collins of Carol Woods (page 3); one was a discussion related to the National organization, (NaCCCR) led by Myles Walburn of Carolina Meadows (page 4); and the third, led by Douglas Suggs of Arbor Acres, addressed personal planning for later years (page 5).

The meeting ended with necessary business including nominations of next year's officers, and regular reports. A good number of attendees took advantage of Grace Ridge tours and views from the Table Rock Lounge.

Joan Cannon
Grace Ridge

THE HOTLINE

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ther appointed Roger Cannon, Grace Ridge and Quentin Lindsey, Glenaire to the Executive Committee, and he noted that Lisbet Nielsen, Covenant Village, continues as Hotline editor and Ivor Collins, Carol Woods continues as Legislative Monitor and Lobbyist (Ivor Collins has since resigned).

Status of Ad Hoc Committee For Financial Concerns

Early in 2003 we appointed a special committee to be known as the Ad Hoc Committee For Financial Concerns. Five persons from five CCRC's across North Carolina made up this committee that was to be active through the end of the fiscal year, September 30th. They met a number of times and shared a great deal of correspondence during this year. Their objective was to review the results of a questionnaire that was distributed and returned during the prior year, to determine concerns and problems identified from the various responses, to conduct their own review of financial concerns related to CCRC's in NC, and to report their findings, conclusions, and recommendations to our Executive Committee for further action. They performed all of their assigned tasks.

During this past summer, when their assignment was completed, they prepared their final report and submitted it to our Executive Committee. Members of both committees held a joint meeting in September. At that time the Executive Committee formally received the report. No in-depth discussion of details occurred and no decisions were made. The president expressed his appreciation to the Ad Hoc Committee for a job well done, and told the group that the Executive Committee would carry on from that point.

The Executive Committee plans to meet early in November to begin considering the various

Directions from the west on 40/85, get off at exit 135 to Rock Creek Dairy Road, which takes you almost immediately to 70 east. Go 5 miles on 70 to Twin Lakes back entrance on the left. There's a sign, but it's easy to miss. If you do, about a block farther on, there's a stoplight at the Westbrook Shopping Center. Turn left there and go about a block on Westbrook Avenue to Twin Lakes' main entrance on your left. The building you face when you enter

Twin Lakes by the main entrance is the Community Building. The Wellness Center (where we are meeting) is on the left, connected by a covered walkway.

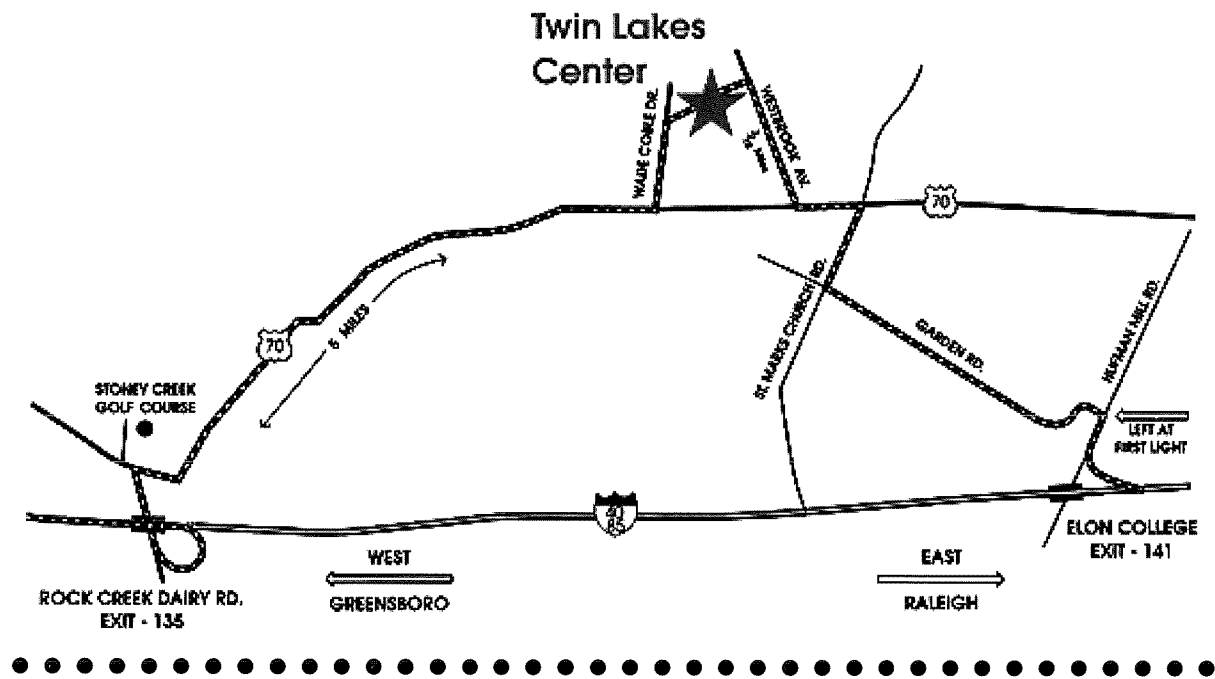
Happy New Year

Annual Meeting Business Session

Business Session followed the breakout sessions during which Ken Sell shared his financial report and his proposed budget for 2004 (see page 10) which were approved by the Board. Bill Palmer from MSO noted that the membership as of October 15 was 3,644 of which 468 were life members. Ivor Collins gave a brief report on meetings with NCAN-PHA (see page 6)

Don Hasty reported on the work of the Ad Hoc Committee on Financial concerns (see below). He also noted that the 2004 Board Meetings will be on January 21, March 17, May 19, and the Annual Meeting is tentatively scheduled for Tuesday, October 12. He asked Hope Davis (Nominating committee chair) to report for her committee.

The following individuals for the Board were presented as elected by acclamation: President, Don Hasty, Piedmont Center; Vice-President, Frank Earnheart, Piedmont Center; Secretary, Sterling Whitener, Friends Homes West; Treasurer, Kenneth Sell, Piedmont Center; Co-Chairs for Membership, Robert "Buzz" Lee, Deerfield, and Florence Blakely, Croasdaile Village; Program Coordinator, Sandra Lovegrove, Twin Lakes. President Hasty fur-



Registration Form

CCCR of NC Annual Meeting, Twin Lakes, Wednesday January 21 2004

Please fill out **one** form for each attendee, providing all necessary information. Use additional sheets as required.

Return ASAP to Sandra Lovegrove, 1611 Aquinas Court, Burlington, NC 27215

e-mail: sandabel@aol.com

Fax: (336)585-1851

TUESDAY, JANUARY 13, IS THE DEADLINE FOR RESERVATIONS

Name _____ Community _____

Phone/e-mail _____

\$8.50 (Check to Twin Lakes Terrace)

Pay at the door

PROPOSED BUDGET for FISCAL YEAR 2003-2004 INCOME

INCOME	Actual 2002-03	Proposed 2003-04
Membership Dues	\$21,849.00	\$24,000.00
Checkbook Interest	\$4.45	0.00
Total Income	<u>\$21,853.45</u>	<u>\$24,000.00</u>
EXPENSES		
Hotline	\$9,025.65	411,500.00
Annual Meeting	\$1,513.37	\$1,250.00
Board & Executive Meetings	\$1,564.92	\$1,600.00
President's Expenses	\$195.88	\$500.00
Treasurer's Expenses	\$172.51	\$275.00
Secretary's Expenses	0.00	\$100.00
Management Services	\$4,095.00	\$4,200.00
Membership Development	\$339.07	\$1,000.00
Committee meetings	0.00	\$500.00
Legislative Monitoring	\$237.74	\$500.00
Dues - state & national	\$330.00	\$375.00
Representation (at NaCCRA)	\$1,000.61	\$1,500.00
Website expense	\$300.00	\$700.00
Total Expenses	<u>\$18,774.75</u>	<u>\$24,000.00</u>

Kenneth D. Sell, Treasurer 10/01/03

That's Life

A wife asks her husband to run down to the corner store to get a pint of vanilla ice cream and some chocolate syrup.

"Do you want me to write that down?" she inquires.

"It's only two things," he replies.

"Not a problem." Later he returns and hands her a package containing cheddar cheese.

"I knew you should have written it down," she says. "See here, you forgot the crackers."

**Board of Directors to meet
at Twin Lakes
January 21, 2004 at 10:30**

Direction from the east, leave 40/85 at exit 141 (Elon College exit). Turn left at first light onto Garden Road. At St. Mark's Church Road turn right to 70 and turn left on 70. Shortly you will see the Westbrook Shopping Center (Food Lion) on your right. At the far end of it turn right on Westbrook Avenue. Twin Lakes' entrance is about a block up on the left. The building you face when you enter Twin Lakes by the main entrance is the Community Building. The Wellness Center (where we are meeting) is on the left, connected by a covered walkway.

parts of the Ad Hoc Committee's final report, along with next steps to be considered in the approval process. I must emphasize that our Executive Committee has made no decisions to date regarding future actions.

Everyone will be kept informed regarding the progress in this most important effort.

Don Hasty

Piedmont Center

**Officers of CCCRC's Discuss
Relationships With Management**

One of the "break-out" sessions at the annual meeting of CCCR of NC was moderated by Ivor Collins of Carol Woods, the legislative liaison for CCCR, who is in a unique position to provide both leadership and insight on matters concerning relationships of the communities with their oversight and ownership entities.

Forty people discussed in detail how their respective communities are treated by and/or dealt with by those who manage the facilities. Many communities are members of umbrella organizations that manage a number of residences. Others are overseen by religious groups. Some are independent.

The salient factor in establishing a successful working relationship with those who manage the communities is the establishment of mutual TRUST. Everyone agreed that this is a slow, painstaking endeavor, and often its achievement is the result of serendipity.

Faced with a large increase in service fees, one community that had managed to get a resident on the official Finance Committee was able to use his intelligence, his ability to express himself with clarity, and most importantly, his professional qualifications to help the management find an alternative means of meeting obligations.

The resulting rise in fees for that year was reduced by 2 %. But the most important result is that now the managers have come to view their residents as assistants and not as adversaries.

Most individual present will be facing, or have faced problems trying to alter the relationship between residents and management. Those present whose resident association has succeeded in forging a cooperative relationship with trustees and boards of directors reported that these are now delighted to take advantage of the expertise available among those who live in the communities.

The point was made that nearly all the funds for the operations of the residential communities come from the residents. This gives moral force to the notion that those who pay are entitled to have a say.

NCANPHA recognizes that this basic tension between umbrella organizations and communities must somehow be overcome. Persistence without aggression appears to be the key.

About half the communities represented have finance committees. One community requires its committee "to keep track of the financial condition of the community, its solvency, and to get an accounting from the governors."

Issues still before members of CCCR and NCANPHA are: medical malpractice (caps on awards for pain and suffering are supported), a technical correction in the wording of the law regarding semi-annual meetings with residents that will make it mandatory to discuss finances, and the "bed tax." Unfortunately, since that last has already been included in the budget, it is probably a "done deal" and will add appreciably to the cost of health care.

Joan Cannon

Grace Ridge

Myles Walburn Discusses NaCCRA

One of the concurrently-run afternoon sessions of the annual meeting was led by Past President Myles Walburn. Appropriately, he followed up on his morning topic of the CCCR of NC with an introduction to the National Continuing Care Residents Association (NaCCRA) of which he is presently a Vice-President. There are currently nine member state CCCR associations: California, Connecticut, Florida, Maryland, Massachusetts, New Jersey, North Carolina, Pennsylvania and Virginia.

The Association is a vehicle with which CCRC's can share information across state boundaries. One of its purposes is to promote the CCRC concept as a superior method of obtaining long-term care thus reducing the Medicare burden. It encourages the individual to plan for his/her retirement years allowing for variations in the way communities operate and hence flexibility in the legislation regulating them. NaCCRA has published a series of position papers and periodically produces a newsletter reporting on its activities. It is reaching out to more state organizations and community associations to increase its membership. It also is seeking individual memberships in order to help cover the costs incurred by the volunteer officers. An individual annual membership is \$15.00 while one can become a lifetime member for \$150. Management Services, PO Box 1783, Salisbury, NC 28145-1783 is handling that matter.

In its present initial stages NaCCRA has been helped and encouraged by the American Association of Homes and Services for the Aging (AAHSA). Its semi-annual meetings are scheduled so that NaCCRA can utilize some of AAHSA facilities. One meeting is always held in Washington, DC, while the other one this year will be in Denver. Myles' community,

Carolina Meadows is sending him as a delegate.

Myles pointed out that the job of administrator of a continuing care community is a very difficult and complicated one. He is very much aware of the desire to have representation on THE GOVERNING BOARD of our respective communities. However he believes this can best be accomplished by the consent of the board, not through legislation. He pointed out that there is great talent available among the residents of each community. The goals of the management and the residents are the same. There is no inconsistency, only mistrust. With leadership such as Myles displays, perhaps this can be overcome.

Roger Cannon

Grace Ridge

Kids Are Funny

The kindergarten teacher was showing her class an encyclopedia page picturing several national flags. She pointed to the American flag and asked, "What flag is this?" A little girl called out, "That's the flag of our country." "Very good," the teacher said. "And what is the name of our country?" "Tis of thee," the girl said confidently.

After putting her children to bed, a mother changed into old slacks and a droopy blouse and proceeded to wash her hair. As she heard the children getting more and more rambunctious, her patience grew thin. At last she threw a towel around her head and stormed into their room, putting them back to bed with stern warnings. As she left the room, she heard her three-year-old say with a trembling voice, "Who was that?"

Author unknown

Continuing Care Retirement Homes Location & Representatives

CCRC	City	Name
Abernathy Center	Newton	Wendell Swift
Aldersgate	Charlotte	Carl Harris
Arbor Acres	Winston-Salem	Mary H. Dalton
Belle Meade	Southern Pines	John Sloan
Carol Woods	Chapel Hill	Oscar Sussman
Carolina Meadows	Chapel Hill	James Pope
Covenant Village	Gastonia	John Alexander
Croasdaile	Durham	Florence E. Blakely
Cypress Glen	Greenville	Marjorie Wright
Deerfield	Asheville	Buzz Lee
Forest at Duke	Durham	Ned Arnett
Friends Home Guildford	Greensboro	Ted Benfey
Friends Home West	Greensboro	Bill Tally
Glenaire	Cary	William C. Flickinger
Grace Ridge	Morganton	Roger Cannon
Penick Village	Southern Pines	Dorothy Allen
Pennybyrn at Maryfield	High Point	Robert Gober
Piedmont Center	Thomasville	Aulene Henderson
Pines at Davidson	Davidson	Arthur Jones
Plantation Estates	Matthews	Dan Knee
Presbyterian Home	High Point	Edith Dozier
Quail Haven	Pinehurst	Sylvia Fulton
Salemtowne	Winston-Salem	Janet Amos
Scotia Village	Laurinburg	Jack Hanna
Southminster	Charlotte	Bob Irby
St. Joseph of the Pines	Southern Pines	John A. Cushman
Trinity Oaks	Salisbury	Jay A. Buxton
Tryon Estates	Columbus	Ruth McCallum
Twin Lakes	Burlington	Albert W. King
Well-Spring	Greensboro	Betsy King
Wesley Pines	Lumberton	Rose A. Byrd
Windsor Point	Fuquay-Varina	W. Gifford Moore

A map with these (and other) homes can be found on page 12 of the 2003 Department of Insurance Reference Guide at "www.ncdoi.com/Consumer/Publications." If there is a change in a Representative from the one listed above please let me know at <lnielsen1@carolina.rr.com> or 704-864-7022.

AROUND THE STATE



Library Development

For a long time, Florence Blakely, retired librarian, ignored the quiet, empty room at Croasdaile Village Retirement Community that was meant to become the library.

"Every time I walked by I turned my head because the room was empty, and I didn't want to do anything about it," said Blakely, 80, who has lived at Croasdaile Village since it opened in 1999. But Jane Joyner, another Croasdaile Village resident who had been active in the Durham and Chapel Hill public libraries, drafted Blakely to lead a committee of about 30 people to create a library.

With Blakely in charge, it wouldn't be just any random collection of books. She made sure the library would be accessible to all Croasdaile Village residents—including those in wheelchairs and those whose vision or hearing had deteriorated. Though Joyner didn't live to see it, the Jane L. Joyner Library opened its doors within two years, and the once-empty room is almost never without patrons.

Blakely began by persuading a couple of Croasdaile employees to drive a truck over to the old Methodist retirement center and load it up with books and a few pieces of furniture before the building was torn down.

Blakely and other committee members talked with the Croasdaile administration about the kind of furnishings needed, and the administrators provided them. She and others designed the space to be used by people in wheelchairs. "I insisted that no stack be higher than I could

reach easily with my right hand," she said.

Because getting all the way down to floor level can be difficult for aging knees, books on the lowest shelf are laid horizontally so their titles can be read without squatting. A shoulder-high shelf in the middle of the room holds the large-print collection. And thanks to a bequest from the estate of a resident, the library boasts enlargers that blow up print, allowing people to read mail and newspapers, and a scanner with a Kurzweil software program that reads aloud the printed matter scanned into it. "About 90 percent of the people here have trouble seeing, whether they admit it or not," Blakely said. "Macular degeneration is part of aging."

Nearly 3,000 books are catalogued in the library, along with about 1,000 videotapes and "more magazines than anyone in the world," Blakely said. The library also houses a pictorial directory of residents to make it easy for residents to match names with the faces of their neighbors.

"Fiction, mysteries, and biographies are the most popular selections," Blakely said, "and acquiring books has never been a problem."

"Everybody who moves in brings books with them, and they don't have room for them," she said. The library has such an embarrassment of riches that one committee member is learning from the Durham Literary Council how to sell books online to raise money to buy titles that library patrons want most. Blakely scours used book sales for large-print editions that are always in demand.

Committee members staff the library, volunteering about two hours once or twice a week.

Excerpts from: "Retired librarian uses her skills to improve retirement village."
Nancy Oates
Dialogue Oct. 3, 2003

Let's Talk

Eighty three (83) individuals attended the third break-out session. This was a discussion led by the Rev. Douglas L. Suggs, Chaplain at Arbor Acres in Winston-Salem. Mr. Suggs shared and discussed the format and reasons for a program that he and others have developed for Arbor Acres. It is a dialogue about planning for the end of life which he thinks is unique in the state.

As we all think we will live "forever" we are in no hurry to have a dialogue between the generations related to planning for the end of life. It is often the younger generation which is unwilling to (uncomfortable about) having this dialogue. Such discomfort is probably due to the fact that American culture appears to deny death. This cultural concept does appear to have changed some as seen by a national movement based on a manual produced by the Forsyth Medical Center, Hospice & Palliative Carecenter. It's name is "*Isn't it Time We Talk?*" This manual stresses "Working together to Encourage Conversation About End of Life Care," and it has begun a positive ground swell on death and dying which centers around "having conversations about the kind of care you want to have."

Mr. Suggs suggested that this ground swell may be leading to making death and dying more humane just as birth has been made. Years ago babies were born at home with family and friends around. Later customs changed and having babies in a very sterile environment became the norm. Hospitals are now trying to have births become more homelike but with all kinds of professional help available

An AARP 2002 survey (<research.aarp.org/health/nc_eol.html>) of 8000 individuals suggests that there is a dis-

connect between what individuals want to have happen at the end of life and what they actually express. The survey indicated that 86% felt somewhat comfortable talking about "death and dying" but only 42% had shared the information with their family. 82% felt it important to be kept off machines. 62% expressed comfort about their spiritual well-being but only 6% had talked to their pastor about same. Hence it appears that we lack the courage to discuss the issue.

The group suggested several possible reasons for lack of courage in this area: fear of the unknown, lack of faith, and/or separation from family. Reverend Suggs stressed that death and dying is the one thing we all have in common and advanced planning is important in areas of health care, treatment while you are actively dying, and funeral services. This is important for you and also for the family left behind. What also is important is to discuss your life as it has been and as you would like it to be in the future.

To help get the conversation going in individual CCRC's, Reverend Suggs recommends using "*Isn't It Time We Talk?*" It can be obtained for \$2.00. Call 336-768-6157, ext. 445.

Lisbet Nielsen

Covenant Village



Meetings Between CCCR and NCANPHA

For those new to CCCR, NCANPHA stands for NC Association of Non-Profit Homes for the Aging, a voluntary association of the managements of CCRC's as well as assisted living facilities and nursing homes.

Meetings have been held through out the summer. Our usual representatives are President Hasty Secretary Whitener, and I.

NCANPHA has recently restated their position as "...commitment to work; within collegial relationships with residents to support resident involvement in our member facilities. This was the reason for establishing liaison meetings between our organizational leadership. [We] hope that the leadership of CCCR will use our meetings as opportunities to seek; solutions to issues that can be mutually supported between our organizations." We are taking NCANPHA at their word and will continue these meetings.

They have informed us of the status of many issues of general interest to the elderly/retirees:

1. The very large issue of medical malpractice is being fought, over both at the State and the Federal level, with no conclusion as yet. Although there seems to be minor impact on long-term care facilities, NCANPHA supports hospitals and medical societies in imposing "caps" on non-economic awards.
2. The state Division of Facility Services "Licensure and Construction annual fee" (the "bed tax" \$400 + \$12.50skilled or assisted living bed) was included in the state budget. It raises our costs.
3. The murky issue of taxation of Imputed Interest—of concern to some of us—may be repealed next year according to AAHSA (American Association of Homes and Services

for the Aging. There seems to be little opposition to repeal.

A legislative change of real interest to us is one making "technical corrections" to one of the statutes governing CCRC operations. It changes the words "the facility..." to "...each facility operated by the provider..." shall hold semiannual meetings...for free discussion of subjects...of interest.

CCCR realizes that there are many areas where trust and collaboration with management are difficult to achieve. We have had some very difficult meetings with NCANPHA. They seem unable or unwilling to recognize that CCCR is a somewhat loose organization of volunteers. Some of what we see as CCCR "position papers" have been viewed as official publications, causing distress for some CEO's.

On the matter of resident presence on governing boards, there is precedent in many CCRC's. Regulations and statutes governing non-profit institutions' boards must of course, be followed.

On some issues, one being reliance on offshore companies providing liability insurance, CCCR and NCANPHA simply disagree on NC Department of Insurance position.

We intend to continue meeting with NCANPIHA, and to vigorously defend our positions subject to approval by the incoming Executive Committee.

Ivor Collins

Carol Woods

Editors note: Since the writing of the above article Ivor has resigned from that committee and from the Executive Board. He has served us well for many, many years and will be sorely missed. **Thank you Ivor.**

Report on AAHSA and NaCCRA Meetings

It was my unusual pleasure this year to represent CCCR of NC in two national meetings. The first was the fall meeting of the American Association of Homes and Services for the Aging that was held in Denver, CO October 26-29. The second was the Annual Meeting of the National Continuing Care Residents Association held in Lexington, MA from November 6-8.

It was the third and most interesting AAHSA meeting I've attended. There were 3,200 registrants from all over the world. When the people staffing the 650 exhibition booths are included the total attending was between 6,500 and 7,000. The general sessions included a fascinating presentation by Malcolm Gladwell on "The Tipping Point". (author of a book by the same name), Florence Soltys, of Carol Woods, was named one of three "Trustees of the Year."

One session was a consumer panel with eleven members representing various parts of the industry and called, "A Conversation With The People We Serve". I was asked to be a part of the panel and was happy to do so. Small group sessions of particular interest to CCRC residents were: "*Hey...Get Back Where You Belong*" on clearly understanding the roles and responsibilities of board, management and residents, "*Residents on Board*", opportunities and challenges of resident-governed retirement communities, "*20/20 Vision*" emerging models of future communities, and an update on congressional issues impacting CCRCs. I hope to be sharing some of this and other information with you at future meetings.

The NaCCRA meeting was held at the Brookhaven CCRC. Seven state organizations were present as were individuals from states that haven't yet formed an association.

State association reports included the following: Because of a decline in CCRC membership FLORIDA is looking at the possibility of accepting other kinds of health care facilities into membership. CONNECTICUT is conducting an educational program with state legislators because of their lack of understanding of CCRCs. MASSACHUSETTS was successful in passing a waiver of the bed tax for CCRCs and has divided the state into four areas to get greater participation. NEW JERSEY has been in a planning process and has revised its statement of purpose and program goals for 2004. VIRGINIA has increased its individual members from 17 to 350 in the past year and had a very successful Annual Meeting. MARYLAND's proposed state legislation died in committee but they will continue to seek approval for a mediation mechanism in cases of serious conflict and other issues. NORTH CAROLINA had a successful Annual Meeting and continues to work on issues of financial disclosure. Harry Groves and others in the DISTRICT of COLUMBIA continue to work toward the passage of basic legislation, through the City Council that would give residents the protection they need.

The lunch speaker was Doug Pace, the Director of Continuing Care and Assisted Living for AAHSA. He spoke on the Quality First program and the new Center for Aging Services Technologies. In response to questions he also talked about the report on the Special Task Force on Assisted Living. The report is available at <www.akworkgroup.org>. A former president of NaCCRA gave a thought provoking talk on "Who Speaks for CCRCs?"

Those interested in more detail about this meeting are invited to contact me at (919)967-6853 or <myleshw@msn.com>.

Myles H. Walburn

Carolina Meadows